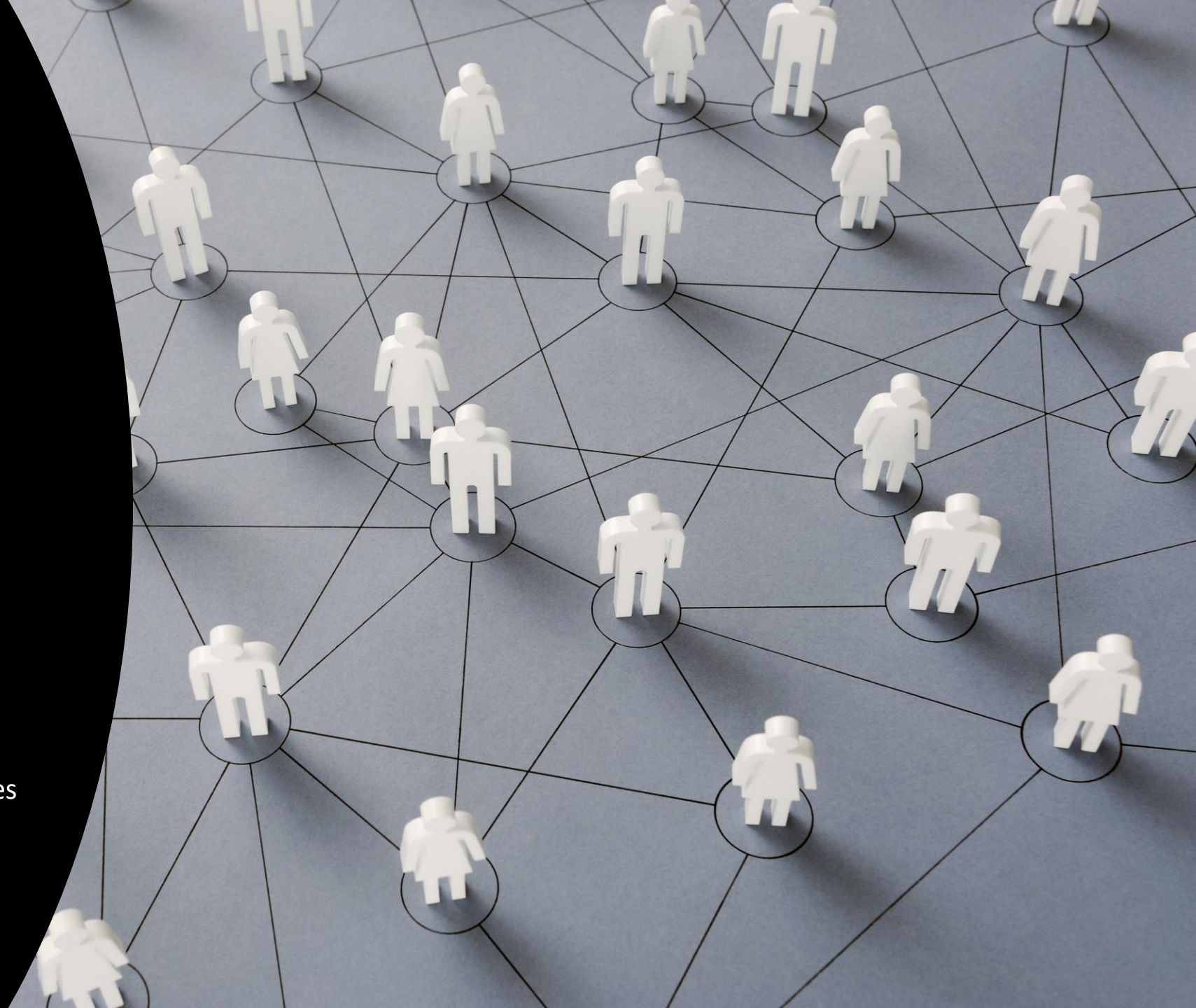


Be a Slack-er: Using Slack to Network & Connect

Rebecca Roe, MLIS

Public Services Librarian & Head of Archives

Felician University

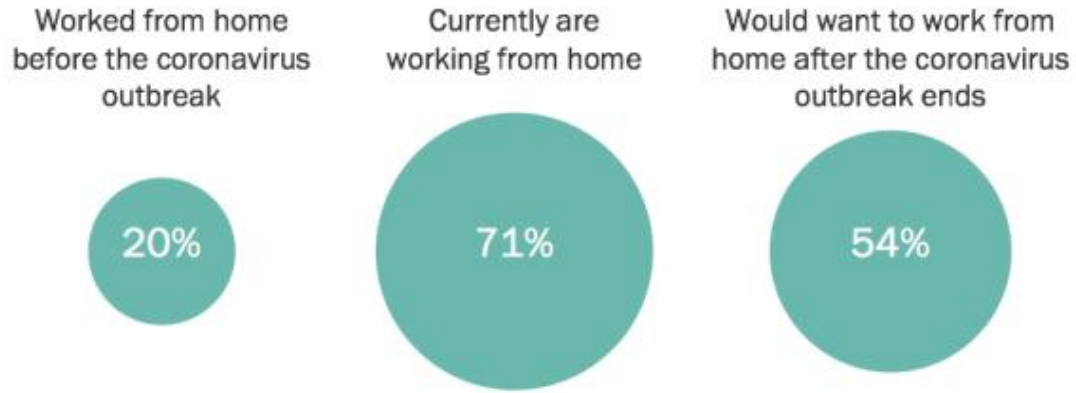




Work From Home Statistics

Many workers would like to telework after the pandemic is over; transition to working from home has been relatively easy for many

Among employed adults who say that, for the most part, the responsibilities of their job can be done from home, % saying they ___ all or most of the time

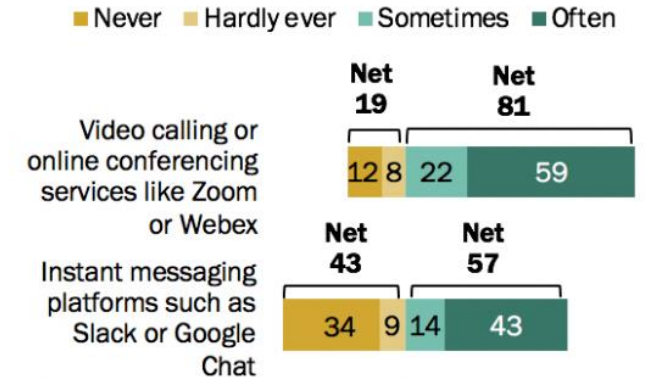


Source: Survey of U.S. adults conducted Oct. 13-19, 2020.
 "How the Coronavirus Outbreak Has – and Hasn't – Changed the Way Americans Work"

PEW RESEARCH CENTER

Majorities of remote workers use video conferencing, instant messaging platforms to keep in touch with co-workers

Among employed adults currently working from home all or most of the time, % saying they ___ use each of the following



Note: Share of respondents who didn't offer an answer not shown. Figures may not add to subtotals due to rounding.

Source: Survey of U.S. adults conducted Oct. 13-19, 2020.
 "How the Coronavirus Outbreak Has – and Hasn't – Changed the Way Americans Work"

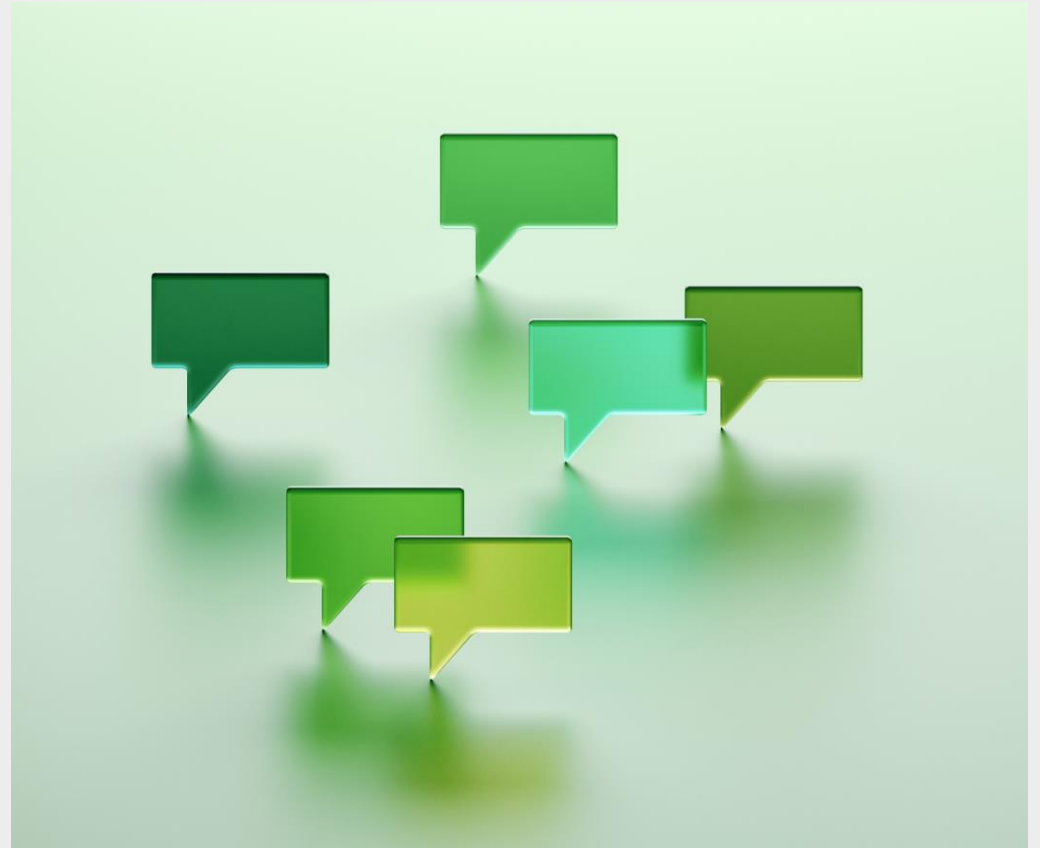
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Work From Home Statistics

Communication Platforms

Common Functions

- ▶ Messaging
- ▶ Phone calls
- ▶ Video calls
- ▶ File sharing
- ▶ Project management



Available Platforms

 Google Workspace

 zoom

 monday.com



 Trello

 DISCORD

 slack

 webex
by CISCO

 GoToMeeting





Do you use a
communication
platform for work?

pollev.com/rebeccaroe491



- “Collaboration hub”
- Features
 - Communication
 - Connect with teams at other companies
 - Messaging
 - Voice/video calls
 - 2,200+ apps/integrations
 - Workflow builder
 - File sharing
- April 2020: 122,000 paid customers
- April 2021: 169,000 paid customers
- 2019: 10+ million daily active users



Slack Basics



- Accessible through Slack desktop app, mobile app, or browser
- Invitation sent to e-mail
- Creating an account and joining a workspace is free

Terminology

- **Workspace:** Single place for your team and work.
- **Channel:** Conversations on or for a particular department, project, topic, team, etc. within the overarching workspace. All members of a channel can see posts, files, etc.
- **Direct messages:** One-to-one conversation between you and another member
- **Mentions:** Use the @ sign followed by a member's name to mention them specifically. The member will receive a notification.

2022 New Jersey Academic Libraries Conference – Slack Workspace

2022 New Jersey ...

Slack Connect

- Browse Slack
- Channels
 - # cataloging
 - # general**
 - # instruction
 - # keynote-speaker
 - # networking
 - # poster-sessions
 - # reference
 - # technology
 - + Add channels
- Direct messages
 - Slackbot
 - Rebecca Roe (Felician Univ...)
 - Ali Cole (Felician University)
 - Alyssa Valenti (she/her/her...)
 - Heather Dalal
 - Hilary Westgate
 - Janelle Bitter

general

December 7th, 2021

Alyssa Valenti (she/her/hers, RVCC, Conference Co-Chair) 10:46 AM
joined #general.

Alyssa Valenti (she/her/hers, RVCC, Conference Co-Chair) 10:47 AM
Hi!

Here is the conference program: <https://vale.njedge.net/2022-conference/>

VALE - Virtual Academic Library Environment of New Jersey
2022 Conference
2022 New Jersey Academic Libraries Conference The Importance of Now: Rethink, Refocus, Recover Date/Time: Friday, January 7, 2022; 9am-4pm Location: Virtual **SCHEDULE** 9am-10am Poster Sessions 10am-11am Welcome and Keynote Speaker 11:10am-12pm Breakout Sessions I 12pm-12:50pm Lunch Break - Themed Lunches / Organizational Updates 1pm-1:50pm Breakout Sessions II 2pm-2:50pm Breakout Sessions III 3pm-3:50pm Breakout Sessions IV

Rebecca Roe (Felician University) 10:59 AM
Thanks so much, @Alyssa Valenti (she/her/hers, RVCC, Conference Co-Chair)!

Alyssa Valenti (she/her/hers, RVCC, Conference Co-Chair) 10:59 AM

Send a message to #general

Aa @ 😊 📎 ▶

Conference Workspace Invite

https://join.slack.com/t/2022vale/shared_invite/zt-ztf492dz-1VSgLEi7qVrNegDkUkRf1Q



Questions?



How Workplaces Use Communication Platforms

- Communicate quickly from anywhere
- Limit or expand conversation to relevant people
- Share files
- Collaborate in real time
- Create social “water cooler” spaces
- Personalize messages with emojis and GIFs
- Integrate apps





Choosing a New Communication Platform

- Does your institution already use a platform?
 - Speak to your IT Department beforehand
- Ask yourself:
 - Who will use this?
 - How will we use it?
 - What functions do we *absolutely* need?
- Consider
 - Security concerns
 - Free/paid subscription packages
 - Possible limits on number of users, file sizes, etc.
 - Learning curve for staff



Final Thoughts

- Technology is changing how we are working, both individually and, especially, as teams
- Communication platforms, like Slack, will likely be used long after workplaces return to business as usual
- Whatever work you and your coworkers do, there is almost certainly an app that can help – and multiple online guides and reviews to help you select the best option
- Slack VALE group will stay open after the conference to encourage more sharing and networking amongst participants



Rebecca Roe
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201-559-3336

